

## **PROFESSIONAL PROFILE**

*Educational technology leader* empowered with a broad range of executive skills specializing in:

- Creating a vision for the transformative role of technology; Innovating and building 21<sup>st</sup> century learning environments; and Implementing strategic planning development.
- Developing performance excellence systems based on the Malcolm Baldrige Education [framework](#), key performance indicators, and results-oriented metric systems.
- Understanding teaching and learning, assessment, and professional development needs
- Managing technology and support resources.
- Possessing the political and interpersonal skills to effectively work with stakeholders.
- Developing performance excellence systems based on the Malcolm Baldrige Education [framework](#), key performance indicators, and results-oriented metric systems.

Highly motivated *Chief Technology Officer* dedicated to working closely with the executive team and stakeholders to develop a shared vision with long-term, big-picture perspectives on district goals to plan for meaningful and effective uses of technology; and provide leadership in creating a vision of how technology will meet district needs to ensure student success. ***Expertise includes:***

- Actively participating with members of the Superintendent's cabinet to create a vision for how technology will support the district's strategic and operational goals
- Communicating the effectiveness of technology in enhancing the efficiency and effectiveness of current practices with an emphasis on cost reduction opportunities
- Engaging technology within the interdependent environment of assessment, curriculum, and instruction, Leading infusion of innovative technologies into all aspects of education
- Establishing and leading advisory committees that inform and support meaningful and effective uses of technology to align with district strategic goals
- Facilitating the process of priority setting and decision making for meaningful and effective uses of technology in support of the district's strategic goals
- Influencing appropriate relationships (opportunities) between emerging technology resources and the education process

With 35 years of leadership experience, my unique forte includes serving as an examiner in the *Malcolm Baldrige Criteria in Education for Performance Excellence* focused on building a framework for continuously improving organizational performance.

## **PROFESSIONAL AWARDS AND ASSOCIATIONS**

- Serving as an instructor for [CoSN's CETL program](#), providing training for future CTOs nationwide.
- Received the Texas Association for School Business Officials (TASBO) Commitment to Excellence Award in February 2016. Click [here](#) to view the video and [here](#) to read the nomination.
- Served on the TASBO Board of Directors from 2006-2009, Vice President (2010), President Elect (2011), President (2012), Past President (2013).
- Participated in the ASBO International Eagle Institute and various leadership academies 2006-2013.
- Served on the Consortium of School Networking (CoSN) Texas K-12 Chief Technology Officer (CTO) Council from 2012-2015, President (2014). Now serving as Committee Chair for Professional Learning.
- Served as TASBO's Gulf Coast Affiliate secretary and President in 2004-2005.
- Served on TASBO from 1995 - 2007 on the Information Technology Committee as Chairperson.
- Served on the Consortium of School Networking (CoSN) Texas Chief Technology Officer (CTO) Executive Board in 2012, served as the Texas CTO chair in 2014-2015, leading technology in the State.
- Recognized as the CTO of the Year in 2009 by her peers in CoSN Texas CTO Chapter.
- Received the TASBO Performance Excellence Program (PEP) Award in 2010, recognized as the highest level award for excellence, based on the Baldrige criteria and the highest team award given by TASBO.
- Recognized in the Cypress Fairbanks Hall of Fame in 2014, one year after joining the district.
- Received the Texas K-12 CTO Council team of the year award in 2014-2015, and honorable mention at the national level.

*Technology is increasingly complex, greater in number and scope, and ever more integrated into the daily instructional and administrative routines of today's school districts.*

*The role of the CTO has evolved and now requires not only technical and educational skills and abilities, but also political and interpersonal ones.*

*The Baldrige provides an all-inclusive way to achieve and sustain high performance across the entire organization.*

[TASBO Board President Texas School Business 2011](#)  
[TASBO Report Mar 2011](#)  
[TASBO Report July 2011](#)  
[TASBO Report Oct 2011](#)  
[TASBO Report Jan 2012](#)  
[TASBO Conference 2012](#)

[Award Winning TASBO PEP Level 5 Application](#)

[GCCISD Award in 2010 Texas K-12 CTO Council & National Team Award](#)

CoSN's Certified  
Education Technology  
Leader (CETL)<sup>TM</sup>  
Certification for  
education technology  
leaders showing  
mastery of the  
knowledge and skills  
outlined in the CoSN  
CTO Framework.

Author of two books:

*Motivating Messages for  
Mothers of Teenage  
Daughters (2005)*

*Ease Your Mother's  
Heart (2009)*

35 years of experience  
in the technology  
industry

25 years of  
demonstrated  
professional  
experience in a  
technology leadership  
role

18 years of experience  
in K-12 education

Impeccable  
references

Never receiving *any*  
performance  
evaluation rating  
less than the top  
score on the scale

Performance over a  
35 year career is  
consistently  
recognized as clearly  
outstanding

## PROFESSIONAL EDUCATION

- 2013 Certified Education Technology Leader (CETL)**  
Consortium of School Networking (CoSN)
- 2000 Registered Texas School Business Administrator (RTSBA)**  
Texas Association for School Business Officials, Austin
- 1997 Master of Science in Instructional Technology**  
University of Houston at Clear Lake
- 1994 Bachelor of Arts in Computer Information Systems**  
University of Houston at Clear Lake
- 1981 Associate of Applied Science in Data Processing**  
Lee College, Baytown

## OTHER EDUCATION AND CERTIFICATIONS

- 2010 Certified Professional Coach**  
Fowler Wainwright International Institute of Professional Coaching
- 2007 Bachelor of Science in Holistic Childcare**  
American Institute of Holistic Theology
- 2003 Doctorate of Philosophy in Metaphysics**  
American Institute of Holistic Theology  
*Dissertation: The High-Performing, Energized Organization: A Metaphysical Approach for Organizational Wellness*

## EMPLOYMENT

- 2013 – Present Cypress Fairbanks Independent School District, Houston TX**  
Chief Technology Officer, see [www.cfid-technologyservices.net](http://www.cfid-technologyservices.net)
- 1994 – 2013 Goose Creek Consolidated Independent School District, Baytown TX**  
Chief Technology Officer
- 1997 – 2002 EPIC Interactive Technologies, Webster TX**  
Vice President of Performance Management Systems
- 1986 – 1994 Unisys, Space Transportation Shuttle and Station Operations, Houston TX**  
Program Manager for the Safety, Reliability, Management and Quality Assurance at NASA's Johnson Space Center
- 1984 – 1986 McDonnell Douglas, Space Shuttle Operations, Houston TX**  
Software Engineer

## REFERENCES

- Dr. Mark Henry, Superintendent of Cypress Fairbanks ISD, E-mail: [mark.henry@cfisd.net](mailto:mark.henry@cfisd.net)**  
Currently serving on Dr. Henry's Cypress Fairbanks ISD District Support Team
- Stuart Snow, Associate Superintendent of Cypress Fairbanks ISD, E-mail: [stuart.snow@cfisd.net](mailto:stuart.snow@cfisd.net)**  
Current supervisor at Cypress Fairbanks ISD
- Alan King, Retired Interim Superintendent and Auditor of Dallas ISD, E-mail: [apkalanking@gmail.com](mailto:apkalanking@gmail.com)**  
Supervisor at Goose Creek as Chief Financial Officer, Mentor, Friend, Served on TASBO Board
- Gwen Santiago, Executive Director of TASBO, E-mail: [gwen@tasbo.org](mailto:gwen@tasbo.org)**  
Serving as a TASBO Board Member (2006-2009), Officer (2009-2012), President (2011).
- Jack Grayson, Retired CEO of American Productivity Quality Center, E-mail: [jgrayson@apqc.org](mailto:jgrayson@apqc.org)**  
Worked with APQC for 20 years serving on Process and Performance Management (PPM) teams
- Dr. Jerry Roy, Retired Superintendent of Lewisville ISD, Cell Phone: 214-618-0470**  
Hired by Dr. Roy in 1994 when he was Superintendent of Goose Creek CISD
- Dr. Toby York, Retired Superintendent at Goose Creek CISD, E-mail: [tobyork75@yahoo.com](mailto:tobyork75@yahoo.com)**  
Supervisor at Goose Creek as Superintendent between 2008-2012

“You make a living by what you get, but you make a life by what you give.”  
~Author Unknown

“Service to others is the rent you pay for your room here on earth.”  
~Mohammed Ali

“I wondered why somebody didn't do something. Then I realized, I am somebody.” ~Author Unknown

I am only one, but I am one. I cannot do everything, but I can do something. And I will not let what I cannot do interfere with what I can do.  
~Edward Everett Hale

## **COMMUNITY INVOLVEMENT**

- Currently leading a local area chapter in the prevention, protection, partnership and prosecution of human trafficking with an organization called [A21](#). This is a community involvement initiative that I am extremely passionate about and that is to abolish human slavery in the 21<sup>st</sup> century.
- Currently sponsoring a service organization that supports [Relay for Life](#) events to honor cancer survivors, provide services for cancer patients, and motivation to fight back for the disease.
- Served as a Board of Director at the [Bay Area Homeless Shelter](#) during 2008-2010. Currently serving as a resource to help homeless victims prepare resumes and provide technology training in basic skills. Currently serve as a mentor to young mothers and girls. Also help the shelter with technology issues when needed.
- Serve as a volunteer in church and spiritual development to help young mothers and girls improve their relationships. As a published author of two books, *Motivating Messages for Mothers of Teenage Daughters*, and *Ease Your Mother's Heart*, provide books at no charge and help inspire mothers and daughters to be all they are meant to be.
- Currently a member of Beta Sigma Phi women's career sorority, and have been since 2007. As a member, spend a significant amount of time contributing in a service project each year. The sorority has sponsored women returning to college, women in need of resources and clothing, helping families during the holidays, and supporting the eldering in emotional support.
- Serve as a mentor to junior school students in National History Fair competitions at the regional, state, and national levels. Provide service in the area of historical research and technology, specifically in the use of digital resources, e.g. video, multi-media, and other products needed to produce projects.
- As a gift, offer video technology services for families in need or celebration, such as weddings, funerals, retirements, and other celebratory events.

## **PERSONAL ACCOMPLISHMENTS**

- Married since 1983
- Three happy, healthy, successful daughters:
  - Kendall – born in 1987, married, college athlete, college graduate from McMurry University, and Lamar University, teacher, counselor, assistant principal serving at economically disadvantaged junior school
  - Kevyn – born in 1990, married, college athlete, college graduate from Concordia at Austin, and graduate student at UT Medical Branch (Family Nurse Practitioner program), and R.N nurse in emergency care.
  - Karsyn – born in 1993, college graduate from University of North Texas, 9<sup>th</sup> grade teacher in Language Arts with a Special Education certification

## **PERSONAL INTERESTS**

- Running, reading transformational self-help and religious literacy
- Spending time with family, friends, and helping others in need