



Thank you Technology Services Staff!

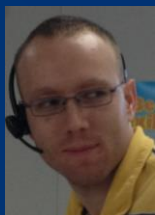
I want to say Thank You to all **Technology Service Center technicians** on removing over 1400 DVD ROM power cables from the DQ 45's . It took time away from your tickets and to get this done in Three days. What a TEAM!!!!!!!!!!!!!! Frank Adian



Donna Van Hooser is always available for any issues that may arise during report cards. She is very helpful and always has a smile on her face. Patricia Maldonado



I have to say a huge thank you to **Richard Kurtz, Carla Kennedy, Leonard Chance, Becky Cook and Susan Rivaz** for their help in resolving a request for a replacement laptop. Each of them stepped up to research and resolve an iSupport ticket that was received from one of our Art teachers. Everyone did their part to ensure a resolution and communication was made with the customer. Thank you! Katie Hernandez



Technology Leadership and Vision

Posted by: Katie Hernandez, Technology Services Department

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Thanks to **Thomas and Glen** for being so responsive to our network outage in our portables 2 days in a row. Our 24 teachers appreciated your efforts on their behalf. Karen Davis

Demetria Hargrove, Tara Maxwell, Martin Donald, Chris Preston

Thank you to my Zone partners for keeping my tickets under control while I was out! Ya'll are awesome!!!! Crystal Gilbert



Rodney White,

I always appreciate your help, but I REALLY appreciate your help this past Thursday! Donna VanHooser



Thank you Technology Services Staff!

I just want to put in a good word for Tara Maxwell. She is great! She goes above and beyond what is expected of her and always with a smile on her face. With all the problems we have encountered on our campus this year, she has been a real team player. Go Tara!
Jo Ann Montgomery
Frazier Elementary



Tara Maxwell has been with CFISD since 2007 but she has a great resume that includes working at the HELP desk for Metropolitan Transit Authority. In fact, her voice was recorded as the HELP Desk greeting and prompts! She has many memories of her on-call duties, taking multiple calls in the middle of the night.

Currently, Tara provides service to Frazier, Gleason, and Bang Elementaries, Cook Middle School and Maintenance. These are new assignments for her but as she says, she learns from “the smartest and kindest technicians in Houston”.