



Jose Mendez Takes On New Challenge at Lieder Elementary Starting With a Backlog of Service Requests

Frankie Jackson visited Lieder elementary school on Tuesday, **September 13, 2016**. She was following up on concerns expressed from principals in the elementary cluster group 8, and checking on iStation usage. Teachers and staff at Lieder are anxiously awaiting the arrival of their new student devices because the devices they have are obsolete. Frankie was pleasantly surprised to run into Jose Mendez, the service technician assigned to Lieder. Jose had a backlog of about 100 service requests. He was methodically going through each one, working as hard and as fast as he could to resolve issues. Thank you Jose!



Jose Mendez, Service Technician, Supporting Lieder Elementary Technology Needs