




# Donna VanHooser: Highly-Skilled

Efficient  
Accessible  
Systematic  
**Highly-Skilled**  
Student-Focused  
Service-Oriented



Core Values



Donna VanHooser

We very much appreciate Donna VanHooser and her ability to utilize the ISA team's documented golden processes to continue to exceed our customers' expectations.

***Kudos Donna!***

**Donna VanHooser** exemplifies the Technology Services core value: Highly-Skilled. Donna is a Senior Programmer / Analyst on the Information Services and Applications team. Donna's responsibilities include maintaining the benchmark test scores from multiple systems in a single unified process. This task alone is overwhelming, but not for Donna.

With other programmers out of the office, Donna is using her expertise to pickup other team members programs and modify them to meet the ever changing expectations. If not for Donna's highly-skilled training and dedicated nature, *often working weekends to ensure the work gets done*, this would not be possible.



## Highly-Skilled