

CYPRESS FAIRBANKS

INDEPENDENT SCHOOL DISTRICT

LEARN • EMPOWER • ACHIEVE • DREAM

TECHNOLOGY SERVICES NETWORK OUTAGE NOTIFICATION

Instructional Support Center and Instructional Support Center - West Staff,

- The Technology Services networking team will be preparing for the network equipment upgrade at the Instructional Support Center (ISC) on December 27th and 28th. In preparation for the upgrade, all network connectivity will be unavailable on **Saturday, December 17, 2016** from 9:00 a.m. to 1:00 p.m.
- Technology Services is also expanding our district's Storage Area Network (SAN). The S: drive will be unavailable beginning **December 22nd at 10:00 p.m. until December 26th at 6:00 a.m.**
- On **December 27th and 28th**, starting at 7:00 a.m., the ISC network upgrade will be completed in sections of the building. Beginning with ISC-900 offices, each section will take approximately 3 to 5 hours.

These upgrades are all part of the 2014 Bond Technology Infrastructure referendum. We are thrilled to have this opportunity during the break to replace all network electronics with the fastest, high-speed network electronics available on the market today. There are a total of 39 network switches that will be replaced in 6 network closets throughout the ISC complex. These upgrades must be completed in order to prepare for the high-speed wireless connectivity and telephone upgrade scheduled for the Spring/Summer of 2017.

As always, if you have any technology issues, please create an iSupport service request or contact the Customer Care Center at 281-897-4357.

Happy Holidays from Technology Services!

