



Luis Castro Puts the Customer First!



Helping install office for home use

Helping restore file backups
after a desktop replacement

Luis Castro goes above and beyond to provide the best Customer Service experience possible for all his staff. He provides personal service for any special needs and is always willing to lend a hand and answer any questions. He clearly exemplifies our Core Value of **Service-Oriented** by always striving to provide the absolute best service available. Thank you Luis for focusing on our customers!



Resetting copiers after
network upgrades

Setting up the new VSoft
machine for the summer receptionist

Providing a teacher
with her new laptop cart



Customer Focus – Organizational Value Highlight

Posted by Geoffrey Brown, Technology Service Technician 4

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