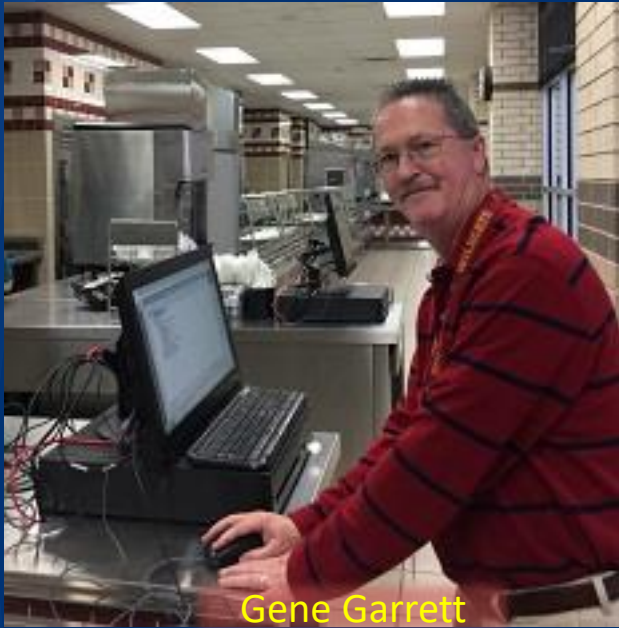


# CAMPUS TECHNICIAN SUPPORT

## CyWoods High School



Gene Garrett



There are two Campus Technicians at every high school in the district. Representing CyWoods are Technicians **Gene Garrett** and **Holly Kosters**. They are the first line of support.



Holly Kosters

**Gene Garrett** can be seen throughout the building supporting his staff and students. Here we can see that **Gene** imaging a new POS (Point of Sales) register for the cafeteria.



**Holly Kosters** serves her campus with a smile. She is seen here servicing an iSupport ticket. You can see **Holly** taking care of an iSupport ticket. In order to take care of the issue **Holly** had had to install the Ivanti agent on a teacher laptop.

# CAMPUS TECHNICIAN SUPPORT

## Hamilton Middle School



Sandra with a Happy Customer

This week, **Sandra Hoppe**, Technician at Hamilton Middle School, received word that the Social Studies laptops were running slowly.

**Jamie Dvoracek**, CCIS-Social Studies teacher, brought the laptops to **Sandra Hoppe** so they could be re-imaged. **Sandra** quickly got to work and re-imaged the 34 laptops, which are now working quickly and efficiently again.

