



# Organizational Announcement

## Jennifer Miller



Congratulations **Jennifer Miller!** Jennifer is now Technology Services' Director of Technology Support Services and Performance Excellence.

Between 2014 and 2016, Jennifer's management responsibilities have increased by 840% due to the expanded focus on performance excellence and campus technician support. In June 2014, Jennifer Miller managed 5 customer care analysts. Currently, she manages and directs the work and performance of 7 customer care analysts, and 40 secondary campus technicians, totaling 47 staff members.

Further, in August 2015, Jennifer attained the prestigious Certified Education Technology Leader (CETL) designation, which further substantiates Jennifer's commitment to professional development and career growth.

Please help me congratulate Jennifer Miller!



Jennifer Miller, Director of Technology Support Services and Performance Excellence