



Excellence in Action

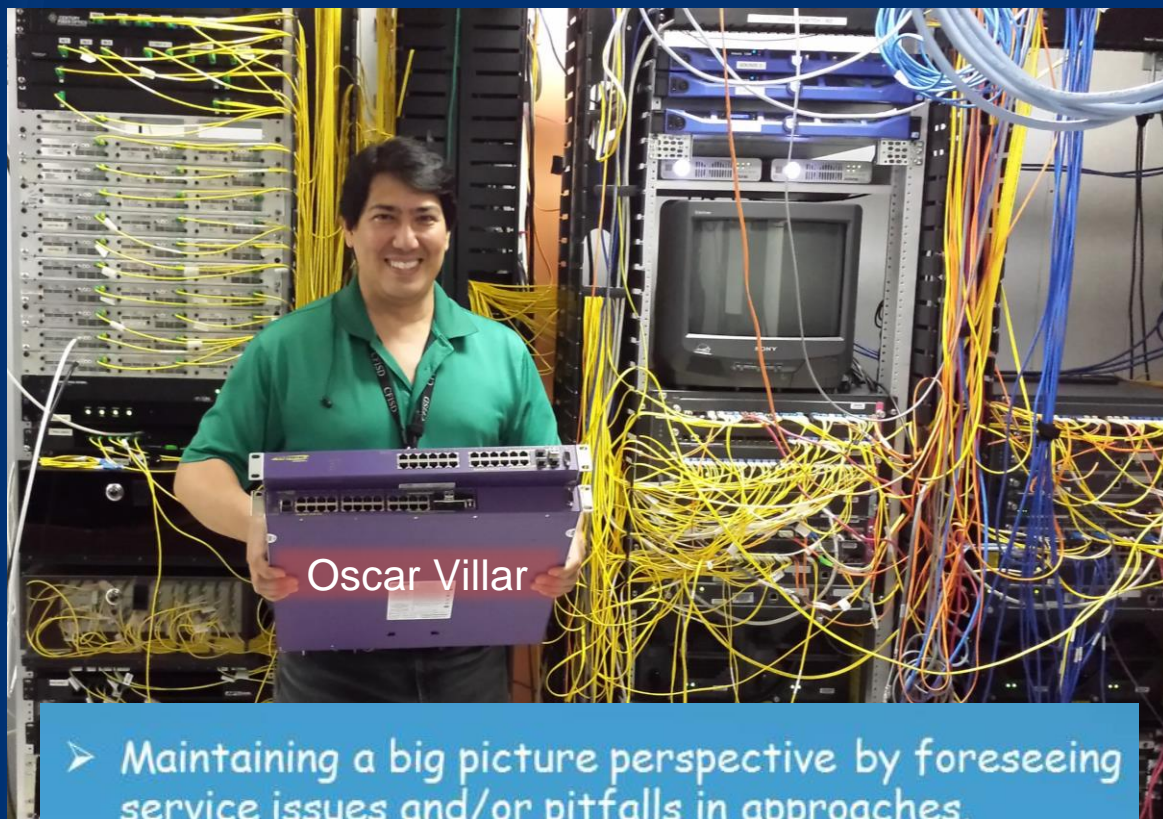
Organizational Value Highlight

Week Ending June 19, 2015



Oscar Villar is Service-Oriented

Oscar Villar models being “Service-Oriented” every day but this week, he pushed himself over the top. After working a full, long stressful week, successfully upgrading the network infrastructure at CyWoods and CyLakes high schools, he came back in on Friday to work a full 12-hour day to rearrange the rack space in the data center. Oscar’s work ethic is impeccable, and words cannot express our gratitude!



Oscar, with the help of MCA, lowered the network electronics in the core data center racks. He used temporary shelves to make the swap. He started on **Friday, June 19, 2015** at 10:00 a.m. and didn’t finish until 11:00 p.m.

Oscar said, “*We needed to get this done this weekend in order to try to stay on schedule. Before we can move the firewalls and the new electronics into the core racks, the work had to be done.*”

When he was thanked, he said, “*I’m just happy to be on the same team with you guys.*”

- Maintaining a big picture perspective by foreseeing service issues and/or pitfalls in approaches.