



Performance Excellence Program

Category 7

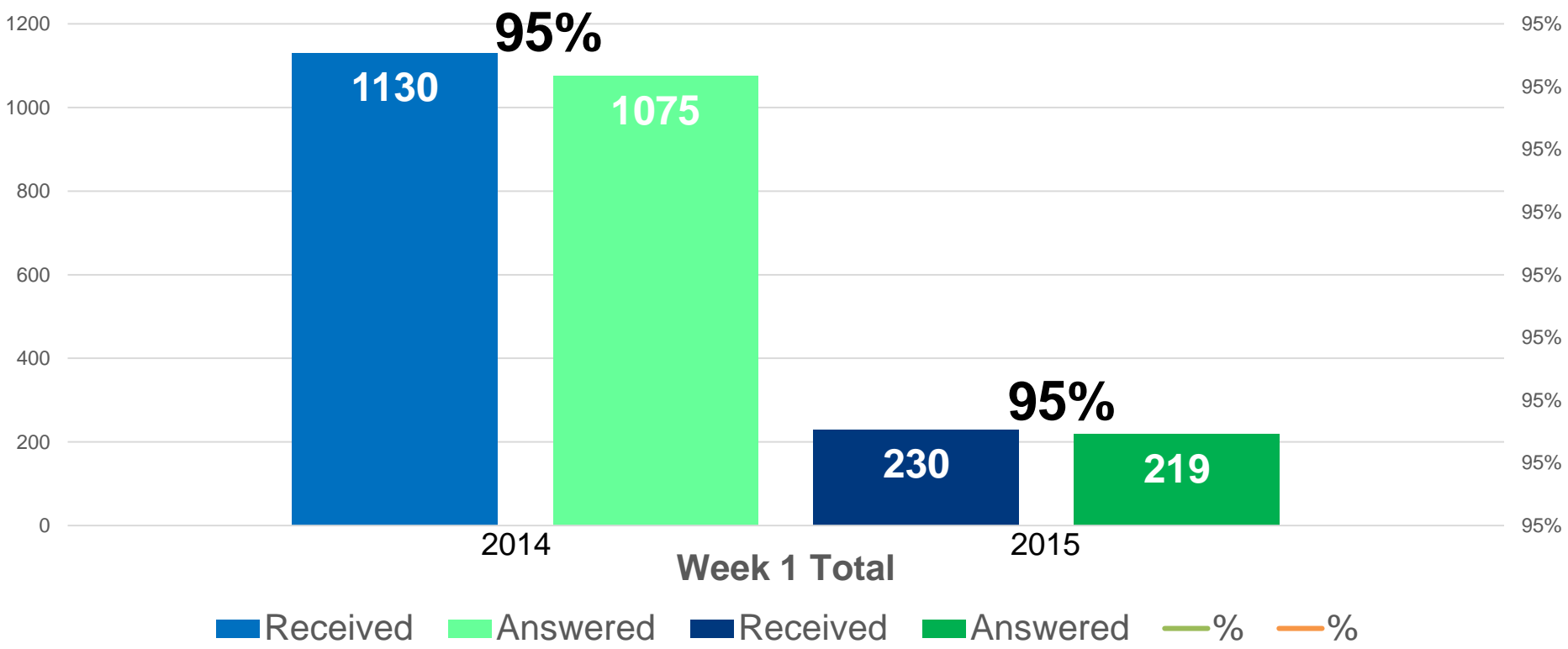
Customer Care Center Support Results

Answered Calls and Support Requests

Week of July 3, 2015 95%



Customer Care Center Support



Answer 90% of the calls and support requests coming in to the Customer Care Center.