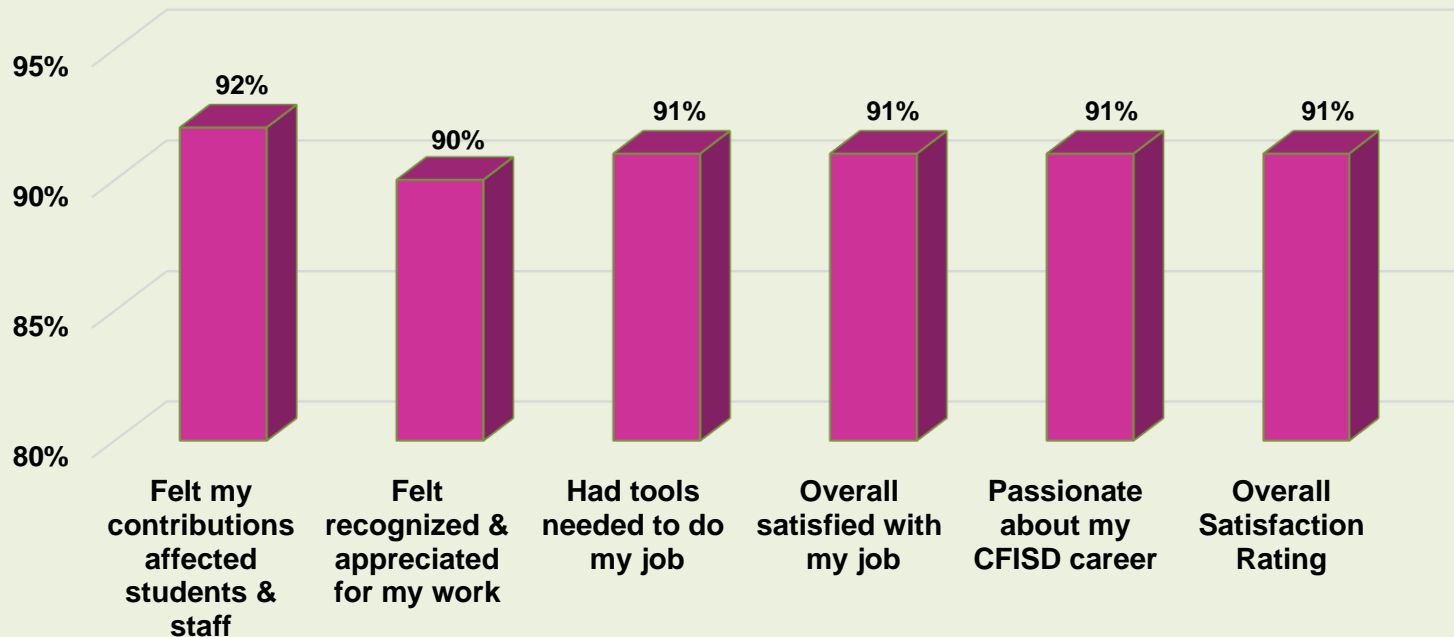




# Employee Satisfaction



## EMPLOYEE SATISFACTION SURVEY AUGUST, 2018 RESULTS



Achieve employee satisfaction levels of at least 90% as measured by monthly employee satisfaction surveys .

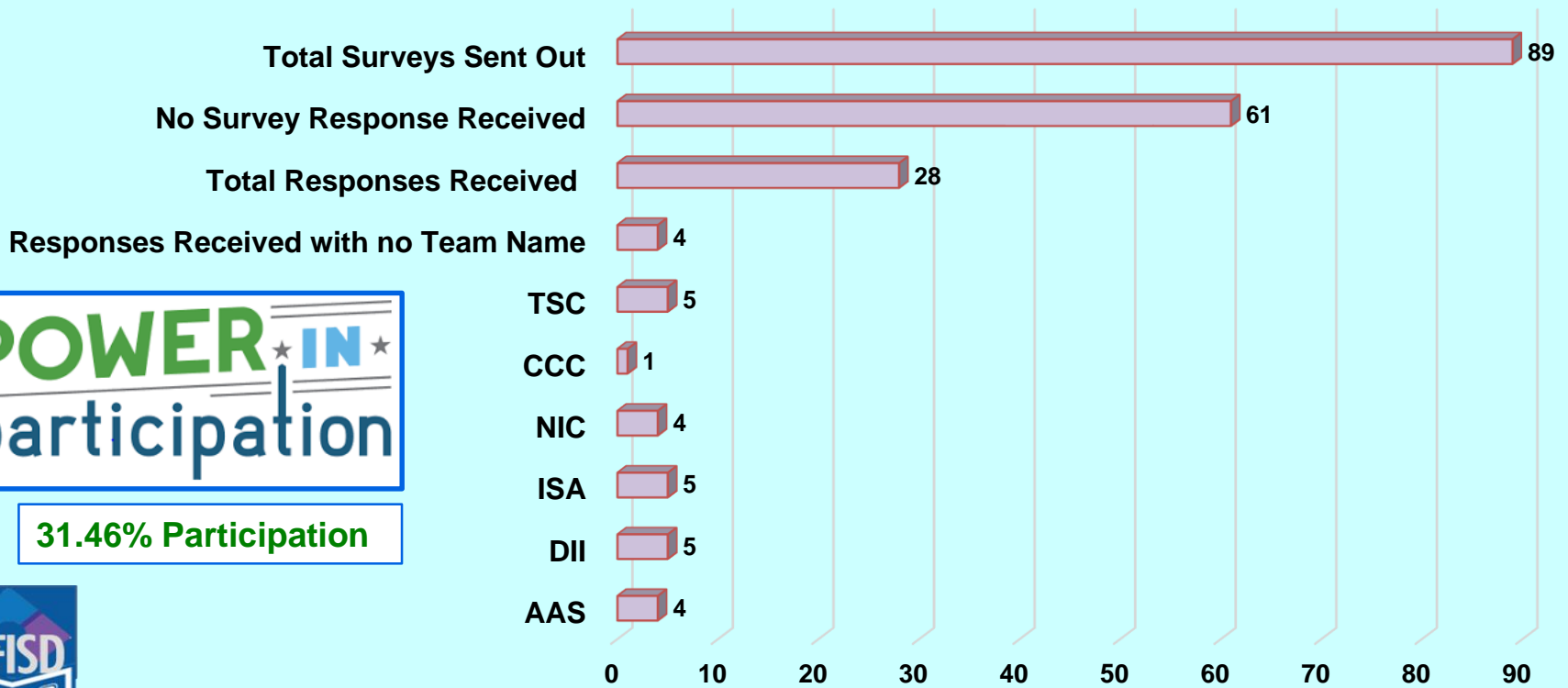




# Employee Satisfaction Response Numbers

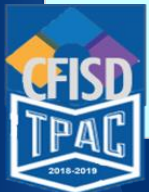


## EMPLOYEE SATISFACTION SURVEY TEAM PARTICIPATION FOR AUGUST, 2018



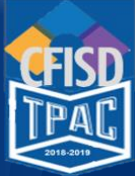
**POWER IN participation**

**31.46% Participation**





# Employee Satisfaction Survey Comments & TPAC Response



## Technology Personnel Action Committee (TPAC)

Members: Kim Bowlin, Geoff Brown, Julia Gibson, Demetria Hargrove, Katie Hernandez, Ashley Katzenberger, Elizabeth Montes, Tony Rogers, Lillie Swearingen, Aaron Widrick

### August Comments and TPAC Responses:

1. The DII team is very responsive whenever I have needed to ask a question or needed their assistance with a software issue! Great teamwork!

#### TPAC RESPONSE

TPAC appreciates the excellent example from the DII team. When we are united, we will accomplish more for our customers.

2. I want to say Thank You to the technicians at TSC and HSC for putting the schools back in order to start the school year. They definitely put the needs of the students, teachers and staff before their needs. There were no complaining on how much work it took to do. They are all committed to Cy Fair ISD and the students, teachers and staff.

#### TPAC RESPONSE

There were 16+ campuses that had renovations this summer. TPAC appreciates and recognizes the hard work and dedication of the TSC staff. They are the hands and feet of Technology Services. Thank you TSC!!!

3. Thanks

#### TPAC RESPONSE

TPAC thanks you. We appreciate all the feedback and responses for the survey.

### Technology Leadership and Vision

Posted by: Katie Hernandez, Technology Services Department

Post Date: September 17, 2018



# Employee Satisfaction Survey Comments & TPAC Response



## Technology Personnel Action Committee (TPAC)

Members: Kim Bowlin, Geoff Brown, Julia Gibson, Demetria Hargrove, Katie Hernandez, Ashley Katzenberger, Elizabeth Montes, Tony Rogers, Lillie Swearingen, Aaron Widrick

### August Comments and TPAC Responses Continued:

4. I believe that everyone in the group opinions matter, and it should not be only the managements favorite person that matter only.

#### TPAC RESPONSE

TPAC feels that there is a specific concern here but we need more information prior to making a recommendation to leadership.

5. I would like to recognize Julia Gibson as being one of the best technicians I have worked with and is incredible knowledgeable of the technology used in the district.

#### TPAC RESPONSE

TPAC agrees and we welcome Julia to the TPAC committee.

6. I am really thankful to be working with a wonderful group of people in the ISA Department.

#### TPAC RESPONSE

TPAC concurs. We appreciate your attitude of gratitude.



# Employee Satisfaction Survey Comments & TPAC Response

## Technology Personnel Action Committee (TPAC)

**Members:** Kim Bowlin, Geoff Brown, Julia Gibson, Demetria Hargrove, Katie Hernandez, Ashley Katzenberger, Tony Rogers, Lillie Swearingen, Aaron Widrick

### Update

- Based on a suggestion received from staff, TPAC will begin the organization of a Halloween themed activity to take place on October 31<sup>st</sup>. The activity will center around yummy desserts and spooky movie clips. Watch for an email coming soon with more details and the opportunity to sign up to participate and judge.
- Another team building suggestion received is for a week of Christmas activities. Planning for this will begin soon. Watch for a survey coming soon.
- TPAC acknowledges that there is an interest in creating an Escape Room for team building. Recently TPAC has received multiple requests for this activity from one particular group. TPAC recommends that this group develops and presents a plan to implement an Escape Room team building day.



★ Always watch for emailed updates! ★

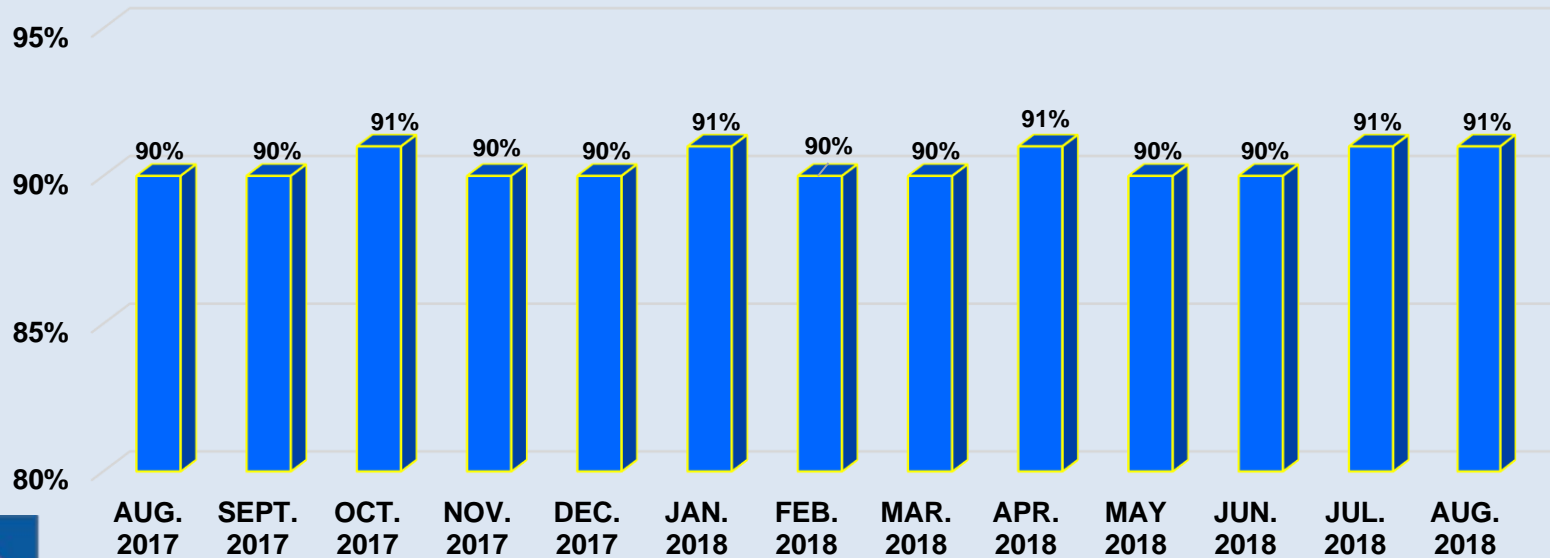




# Employee Satisfaction Annual Summary



## EMPLOYEE SATISFACTION SURVEY RESULTS Overall Satisfaction August, 2017 - August, 2018



Achieve employee satisfaction levels of at least 90% as measured by monthly employee satisfaction surveys .