

THANK
YOU

Thank you Technology Services Staff!

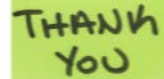
A huge thank you to **Mike Grimes** for his ability to move quickly when removing items from our campus. The system that is now in place is very efficient, and when you add Mike to the equation, you have a winning combination.

Thanks again, Mike for helping us keep our campus and Inventory clean and up to date. Susan Pavliska

While the Technician from Dean is out on Military duty **Chris Preston, Brad Mulligan, Alaina Harbin, Chris Roberts, Demetria Hargrove** and **Julia Gibson** have stepped in and taken care of over 40 iSupport tickets in two days at Dean.

Thank You for going above and beyond. Frank Adian





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I would like to thank **Richard Martinez** for rapidly assisting me during the network upgrade at A. Robison. We found the same day that we will need an extra rack to support the new switches for the wireless full dense deployment and he went to grab an extra rack and mounted in the MDF as soon as he can. I would really thank you from the bottom of my heart, you made my job easier. Thank you, Elizabeth Montes

I really appreciate **Mike Raspet's** quick help in gaining access to old emails in order to provide a strong response to a Selective Review from USAC regarding our request for e-rate funding. Not only did Mike help with the research but he also had to direct me in the finer points of email searches! Thank you, Mike, for taking time out of your busy schedule to get this done. Katie Hernandez

Samara Rivera-Rangel, thanks for your help in researching the Phonoscope billing issue. Your great organizational skills resulted in a refund for over-billing! I always appreciate your help – Katie Hernandez

