



Thank You to Technology Services Staff

Week Ending July 03, 2015



Jay Johnson thanks **Geoff Brown** on all of the help Geoff has given him on the new TLC process.

I would like to thank **Belinda Smith** for helping me create a Google survey for my users. She is always willing to help you if she can. . . and always with a smile. Pat M.

Jay Johnson wants to thank **Kim Bowlin** for all of the great work she is doing on the RFPs. Thanks Kim.

When a vendor promised to pay for a FedEx charge but didn't take care of it for months, **Susan Rivaz** followed up and made sure the promise was fulfilled. Thanks, Susan, for your perseverance in getting the \$149 charge paid! Katie Hernandez

Thank you to **Amanda Medau, Janette Martinez, and Richard Kurtz**. I appreciate your assistance with completing the PDF files for our processes this week. Repeatedly reviewing and editing can be tedious, but I appreciate your support. Jennifer Miller





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Jennifer Miller thanks **Lillie Swearingen** and **Josh Zhang** for helping me when my laptop was acting strangely. **Lillie** and **Josh** both investigated and resolved the issue. **Josh** helped me on consecutive days and resolved a very frustrating issue.

Jennifer Miller thanks **Lillie Swearingen** for dropping her workload and instantly jumping into action when another department needed immediate assistance. **Lillie** was open to trying multiple solutions to address the student's needs. Jennifer also thanks **Lance Melancon**, **Greg Rhodes**, and **Larry Barrios** for assisting in finding a solution. This was truly a team effort, but **Lillie** completed the process and visited the campus and testing department as soon as possible to assist.

*Going above
and beyond
what must be done,
to what can
be done!*



Jennifer Miller thanks **Richard Kurtz** for being willing to change his plans at a moment's notice. During the last week we needed some additional help in areas and **Richard** jumped in without hesitation.

Special thanks to **Janette Martinez** for training the Prime Technicians on how to use iSupport. **Janette** has continued to work behind the scenes and address the iSupport needs of the department. Thank you for being willing to train whenever and wherever you are called upon.

Jennifer Miller

Jennifer Miller thanks **Susan Bachmeier** for her flexibility this week. When a coworker was in need of a schedule change, **Susan** agreed to the change without hesitation. Thank you for putting the needs of the team ahead of your own.