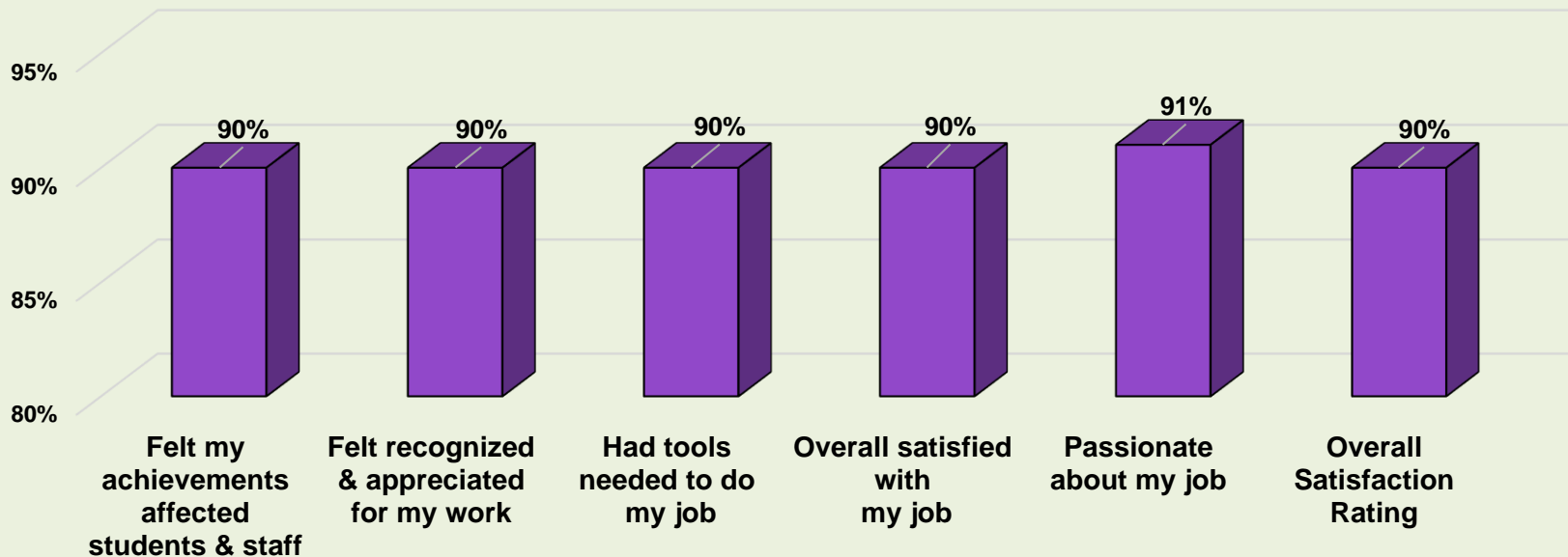




Employee Satisfaction



EMPLOYEE SATISFACTION SURVEY RESULTS MARCH, 2018



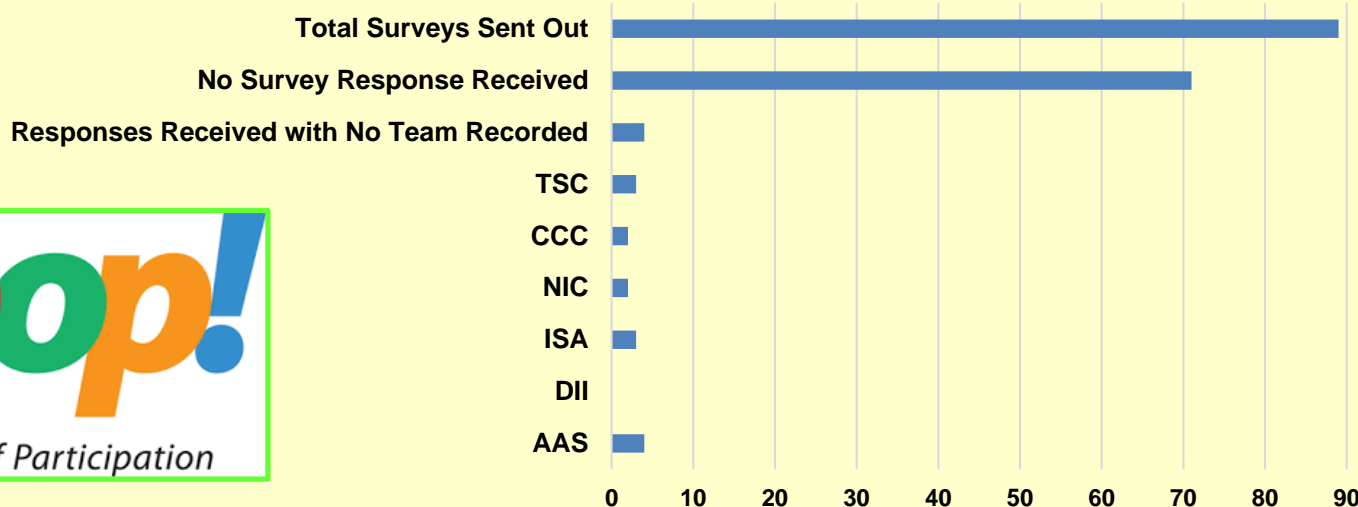
Achieve employee satisfaction levels of at least 90% as measured by monthly employee satisfaction surveys .



Employee Satisfaction Response Numbers



Employee Satisfaction Survey Results Team Submissions - March, 2018





Employee Satisfaction Survey Comments & TPAC Response



Technology Personnel Action Committee (TPAC)

Members: Doug Baker, Kim Bowlin, Geoff Brown, Nancy Grella, Demetria Hargrove, Katie Hernandez, Tony Rogers, Ann Sempe, Aaron Widrick

March Comments and TPAC Responses:

1. DII team is doing a great job assisting with issues.

TPAC RESPONSE

TPAC appreciates the work of the DII group.

2. My team of technicians, they are always there to do when others are not. – Frank Adian

TPAC RESPONSE

TPAC appreciates the wonderful example of the inter-department team work by the TSCs.



Employee Satisfaction Survey Comments & TPAC Response



Technology Personnel Action Committee (TPAC)

Members: Doug Baker, Kim Bowlin, Geoff Brown, Nancy Grella, Demetria Hargrove, Katie Hernandez, Tony Rogers, Ann Sempe, Aaron Widrick

March Comments and TPAC Responses Continued:

3. Raise.

TPAC RESPONSE

TPAC has received an update regarding the TEA Salary Review that was conducted in March. TEA will have their results submitted to our Human Resources office by May 18th. HR will advise of recommendations at that time.

4. Other departments to be more of a Team Player when it comes to manual labor.

TPAC RESPONSE

TPAC recommends good communication between managers / team leaders to develop a strong rapport so we are able to help each other out in times of need. Clearly defined work roles would benefit the department.

** Any derogatory comments submitted will be addressed internally by management.



Employee Satisfaction Survey Comments & TPAC Response



Technology Personnel Action Committee (TPAC)

Members: Doug Baker, Kim Bowlin, Geoff Brown, Nancy Grella, Demetria Hargrove, Katie Hernandez, Tony Rogers, Ann Sempe, Aaron Widrick

Update

TEAM BUILDING ACTIVITIES:

May 18th – Breakfast for Danish. Watch for an email requesting contributions for breakfast items.

TSC Appreciation Event – TPAC is compiling ideas for an event that will showcase the department's appreciation for the hard work of our Technology Service Center technicians.



Always watch for emailed updates!

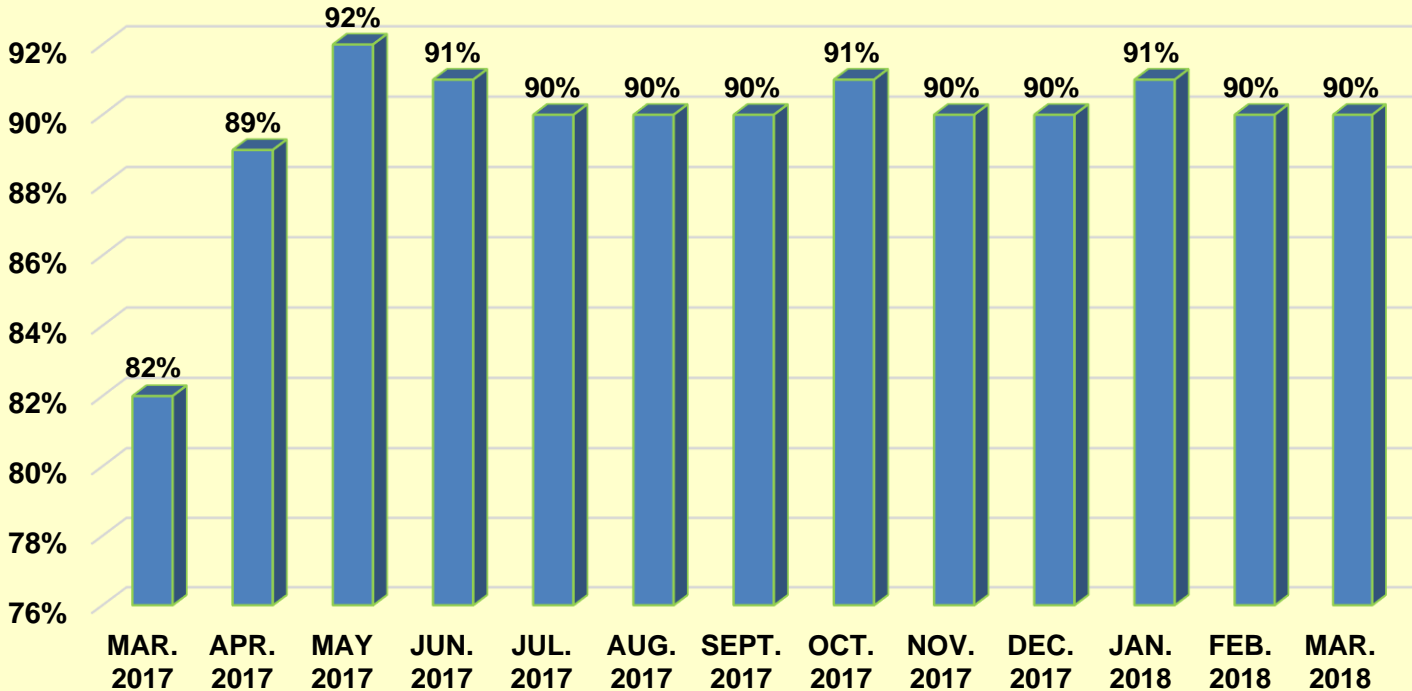




Employee Satisfaction Annual Summary



EMPLOYEE SATISFACTION SURVEY RESULTS OVERALL SATISFACTION MARCH, 2017 - MARCH, 2018



Achieve employee satisfaction levels of at least 90% as measured by monthly employee satisfaction surveys .