



# Thank you Technology Services Staff!

## MAIL CALL



Jennifer,  
You already know how awesome your team is, but I did not want to be remiss in telling you that I received such care with my ThinkPad and wanted to let you know.

Richard Kurtz was assisting me with my ThinkPad and I was so distressed because I had not backed up my stuff. Lesson learned...again.

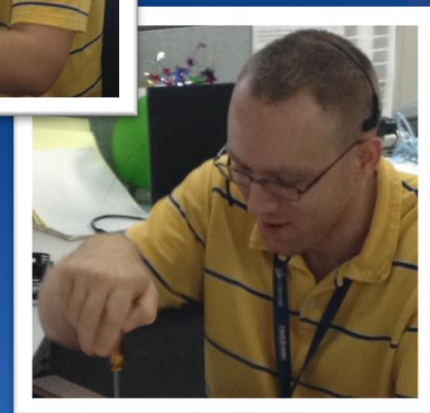
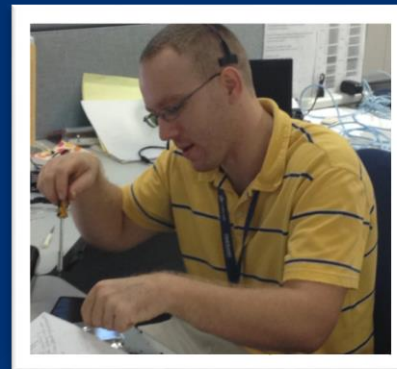
The problem was I was unable to turn on my computer and was praying it was not my hard drive.

Your miracle worker was able to retrieve all my DATA! I was so elated. He truly went above and beyond to save it for me on a jump drive and I was able to re-save it!!! I had files from Linda Macias as well! THANK YOU THANK YOU for such an adroit and hardworking team!!!

Have a wonderful day!

Jamay

**Jamay Johnson**, Instructional Technology Specialist





# Thank you Technology Services Staff!

Zuhura Gober is amazing! I have been trying to print several poster size, network diagrams for the past two months. These posters are needed so that we have a visual depiction of the network as it is being constructed. Zuhura jumped in this week, asked me if she could help, ordered these posters on Wednesday, and plans to pick them up on Friday. Now we will have a visual that can be used while we discuss traffic flow throughout our network! Thank you Zuhura!!!! Paula Ross



Polly Gifford of EPS, Lance Melancon, Mike Diaz, and Kim Bowlin worked hard to get the Data Center Virtualization RFP finished. There were many reads, edits, and re-reads but in the end an excellent document was created. Greg Rhodes





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Richard is an amazingly kind and smart man! He is diligent with finding answers and sharing information to make life at CFISD go a lot better. I had a possessed tablet that I reimaged and it just wanted to make my life miserable. Richard answered the call, and patiently walked through helping me setup my tablet to working order so I can take care of my Isupport tickets, more effectively. Thank you for the special touch!  
Lei Lani Natale



Mike Raspet came onsite Saturday and Sunday to assist MCA where possible to move the IDF as part of the Data Center 3 upgrade. Greg Rhodes

